



CARE & MAINTENANCE

HanStone
Quartz

LIVE BEAUTIFULLY

THANK YOU FOR PURCHASING HANSTONE QUARTZ.

HanStone Quartz delivers beauty tough enough to stand up to everyday life. Just follow our simple guidelines and cleaning recommendations to ensure the beauty you get on day one is the beauty you'll keep for the life of your HanStone Quartz countertops.

HanStone is a hard, nonporous, natural quartz surface that makes cleaning quick and easy. With proper care and maintenance, and some industry tips and tricks, hard-to-clean stains, spills and messes can now be a thing of the past.

HanStone is proud to provide our clients with a Lifetime Residential Warranty and a 10 Year Commercial Warranty. Register your warranty to ensure the best peace-of-mind at hanstonequartz.com/pages/warranty-registration.



DAILY CLEANING

OPTION 1:

Mild soap and water

OPTION 2:

Rubbing alcohol and water solution

TIP:

Always use a non-abrasive cloth when cleaning to avoid dulling your surface.

**Non-polished finishes require more daily maintenance and frequent cleaning*

COSMETICS

[Hair Shampoo, Creams, Makeup]

Staining resulting from cosmetic products can make anyone panic. Not to worry, we can help!

OPTION 1:

Mild soap and water

OPTION 2:

Apply hydrogen peroxide max 30% concentration then rinse and wipe with water.

OPTION 3:

Rubbing alcohol

TIP:

Please remove any residue from the hydrogen peroxide solution after cleaning to avoid any changes to HanStone's brilliant surface.

NATURAL & SYNTHETIC OILS

[Olive Oil, Canola Oil, etc.]

Oils on any counter can leave the finish looking messy, smudged and reflect light unpleasantly.

OPTION 1:

Mild soap and water

OPTION 2:

Use a mild, alcohol-based degreaser such as Simple Green® All-purpose Cleaner or rubbing alcohol.

HARD WATER DEPOSITS

OPTION 1:

Cleaning vinegar

OPTION 2:

Non-abrasive scale remover solution

SOAP STAINS

Mild, alcohol-based degreaser such as Simple Green® All Purpose Cleaner.

SILICONE

OPTION 1:

Rubbing alcohol

OPTION 2:

DAP® silicone remover





CALACATTA GOLD

METALS

[Kitchen Tools, Metal Pots and Knife Marks]

Noticing metal marks on a quartz surface can often be confused for scratches. Such metal marks can be removed using simple methods.

OPTION 1:

Mild soap and water

OPTION 2:

Simple Green® Pro HD

TIP:

When cleaning any surface, the rule of thumb is to never apply pressure that is heavier than the natural weight of your hand. Otherwise, you can cause dull spots.

METAL RUST STAINS

OPTION 1:

Soak a cloth with oxalic acid and apply on top of the stain for 10 minutes. If the stain persists, re-apply but do not leave on longer than 30 minutes. Once stain is removed, clean surface with water alone or a mild soap and water solution.

OPTION 2:

Simple Green® Pro HD

INK

[Water Based Markers - Print Transfer Marks]

OPTION 1:

Gently apply rubbing alcohol to the stain. Stain should lift.

OPTION 2:

For stubborn stains, soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If the stain persists, reapply but do not leave on for longer than 30 minutes. you can cause dull spots.

FOOD COLORING

[Herbs & Spices, Red Wine, Mustard, Coffee & Tea, Fruits]

OPTION 1:

Mild soap and water or rubbing alcohol and water solution

OPTION 2:

Soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If stain persists, reapply but do not leave on for longer than 30 minutes.

OPTION 3:

Apply hydrogen peroxide max 30% concentration. Then rinse and wipe the surface with water.

RINSE WITH CLEAR WATER AFTER ALL CLEANING APPLICATIONS.

LEATHER FINISH

Since the Leather finish will show more signs of daily use when compared to a polished finish, you should clean your Leather finish countertops with mild soap and water on a regular basis to keep the finish looking new. Use warm water and a damp cloth with a small amount of cleaner that does not contain bleach.

OIL & GREASE

For oil or grease removal, use a product such as Dawn® dish-washing liquid.

LIQUID SPILLS & STAINS FROM FOOD

Spills should be wiped up immediately and cleaned with mild soap and water.

STUBBORN STAINS

Use of a cleaner like Simple Green® Pro HD, denatured alcohol, or methyl hydrate is recommended for the Leather finish.

Apply to a soft rag, soak and let it sit over the area for 5 to 10 minutes. Do not scrub. Only apply consistent pressure and move the rag in a circular motion.

Multiple attempts may be needed before seeing results.

Remember to rinse after each application.

These guidelines on cleaning and maintenance for our Leather finish colors also apply to the color Storm.





CHEMICALS TO AVOID

The below list of chemicals should be avoided with HanStone Quartz; however, the below list is not a complete list, and there may be other chemicals not listed here that may cause damage. The effect of any chemical usage on HanStone Quartz is ultimately dependent on the type of chemical, the length of exposure, and the degree of concentration.

1. Oil soaps, bluing agents, dyes, stains, paint thinner or strippers
2. Solvents such as **acetone**, nail polish, lacquer thinner, or bleach
3. Chlorinated solvents such as trichloroethylene or methylene chloride
4. Benzene, toluene, methyl ethyl ketone
5. Concentrated acids such as hydrocyanic acid, hydrofluoric acid, hydrochloric acid, sulfuric acid, nitric acid.
6. Chemicals with high alkaline/PH levels (pH >10)

If any of the substances listed above come into contact with HanStone Quartz, rinse with plenty of water and follow routine cleaning procedures immediately.

LIVE BEAUTIFULLY

Live beautifully is the ultimate expression of self. Like snowflakes, no two lives are alike. And we strive to make products that enhance life's journey.



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